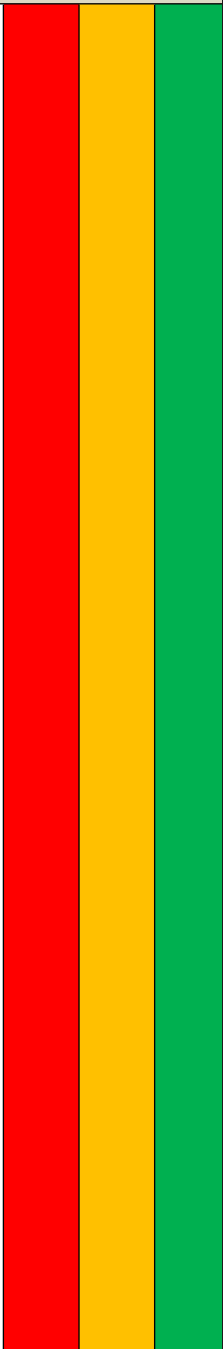
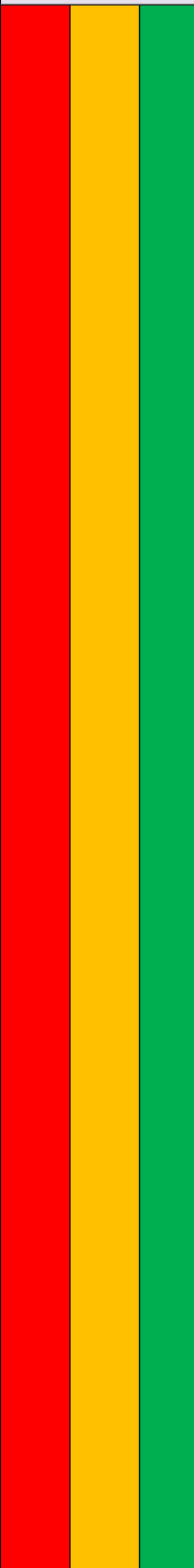


**Learning City Inter-Agency Group
Programme of Work**

	Areas of Work	Potential Projects	Lead Organisation	Responsibility	Timescale – Short (<1 year)/ Medium (1-3 years)/ Long term (>3 Years) /Ongoing	Project Progress Update	RAG Status* (Please Tick Appropriately)
A	Learning City						
1	Manage behaviours from students on an ongoing basis.	<ul style="list-style-type: none"> • Induction programme • Disciplinary processes • Address information sharing challenges 	Ulster University/ QUB	HEI'sUS	Ongoing	<p><u>Ulster University Update</u></p> <p><u>Inductions</u></p> <ul style="list-style-type: none"> • Ulster University community relations office delivered 21 student community living inductions with internal and external partners on Belfast/Jordanstown Campus over Freshers' week. • Community living video was shown across Ulster's 4 campuses at induction meetings. • A community living letter from Ulster University's 3 Provests and Student Union President was disseminated to all Ulster students. • Community living issues were highlighted at Freshers Fayres, Student Support and Student Union media platforms. • Key dates –Freshers, Halloween and St Patrick's Day were all addressed in inductions. • Halloween messaging was forwarded to all students. • Targeted Halloween message to Ulster students living in the WUA. This was reinforced with house visits. <p><u>Disciplinary</u></p> <ul style="list-style-type: none"> • Prompt investigation into all logged complaints from ISA partners (BCC/PSNI), residents and others. • A scheduled programme in place throughout the academic year for the investigation of complaints and disciplinary hearings. • Update of ISA partners and residents groups on disciplinary process and procedures. <p><u>Information Sharing Agreements</u></p> <ul style="list-style-type: none"> • Ulster has agreed and signed off ISA with Belfast City Council in March 2017. • Ulster and PSNI have ISA in place. This is due to be reviewed. • Information forwarded from both ISA partners allowed Ulster to target Community living messaging to Ulster students, manage Ulster student behaviour in the run up to Halloween. 	

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						<p>Information received from both ISA partners can support and corroborate residents' ASB complaints. This documented evidence greatly assists with the University's investigation and disciplinary processes.</p> <p><u>Queens University Belfast Update</u></p> <ul style="list-style-type: none"> • Student Induction talks delivered to University Schools in September covering community living, safety, welfare and citizenship. • Positive student impact in the community promoted through distribution of new Community Living Handbook, Belfast Student Flyer, Moving In flyer, social media campaigns and Housing & Community Fair during first semester. • Ready to rent housing and community information event at Queen's Elms planned for late January 2018 to prepare students moving from halls into private rented accommodation. • Alcohol Education workshops delivered to students in the first semester, providing an opportunity to reflect on the impact of alcohol misuse. • Conduct Regulations revised and a new sanction of Advice and Warning added to take account of more minor disturbances in the community. • Alignment of Belfast Metropolitan College Conduct Regulations with Queen's University's. • Agreement in place with Belfast Metropolitan College to use Community Engagement Officer for investigations. • Revised information sharing agreement in place with BCC and Belfast Metropolitan College to take account of GDPR. <p><u>Belfast Met</u></p> <ul style="list-style-type: none"> • Pre-entry advice and guidance sessions at point of application. • Student Handbook issued to each full-time learners has specific section on / off campus anti-social behaviour and student code of conduct. • Collaborative and contractual arrangement with Queens and UU in particular with community relations Officer. • Alignment with Queens in term of sanction. • Proactive communication with learners prior to identified risk points. • Increase presence on the ground on St Patricks Day. 	

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						<ul style="list-style-type: none"> Alcohol awareness programme raised as part of the sanctions process. Positive messages issued as part of the Student Union campaigns. Active role with related agencies in building of student wellbeing and resilience initiatives including counselling through Inspire , drugs and alcohol through ASCERT and Daisy, sexual health through HYPE, PSNI etc. Dedicated resources to actively pursue Belfast Met Learners residing in HMOs, who are involved in anti-social behaviour. 	
2	Ensure successful implementation of new HMO legislation	<ul style="list-style-type: none"> Information and awareness raising campaign Training for landlords in Belfast (pilot for WUA?) HMO secondary legislation / regulations 	BCC	BCC/DFC/NIHE	Medium term	<p>Belfast City Council Update</p> <ul style="list-style-type: none"> The HMO function remains on target to transfer to Councils in April 2019. The Regional Programme Board, comprising officers from DfC, NIHE, BCC and other Councils, continues to meet regularly (i.e. 04 December 2017 and 29 January 2018). Regular liaison between BCC officers, and officers from NIHE, DfC, EHNI and other Councils also continues. 	X
3	Making the city centre and other parts of Belfast more liveable and attractive to support sustainable residential communities.	<ul style="list-style-type: none"> City Centre Regeneration and Investment Strategy delivery Local Development Plan e.g. review HMO Policies, PBMSA policies, LDP City Centre Strategy, protecting family housing, City Centre living, affordable housing, etc. Monitoring e.g. PBMSA, flat conversions/ HMOs across the City, land use, housing land availability Maintain an up to date assessment of current supply and future demand for student accommodation 	BCC	BCC/NIHE/ HEI's	Long term	<p>Belfast City Council Update</p> <p><u>LDP</u></p> <ul style="list-style-type: none"> Report on Preferred Options Paper consultation was published on 26 July 2017 and work is now on-going on drafting detailed policies on the Plan Strategy for publication in early 2018. Monitoring processes established as part of the LDP evidence requirements in relation to planning applications/approvals for HMOs/flat conversions and PBMSA. LDP Plan Strategy will include policies on all areas identified in programme of work. <p><u>City Centre Regeneration and Investment Strategy</u></p> <ul style="list-style-type: none"> Ongoing development of comprehensive masterplan frameworks to better connect the city and developments, and supporting and delivering the key strategic city centre projects. Continued support for city centre governance arrangements to co-ordinate regeneration efforts such as the Joint Regeneration Board and stimulating market interest in city development opportunities through the £18.7m City Centre Investment Fund. Developing and submitting a joint bid for the 2023 European Capital of Culture with Derry City and Strabane District Council. Delivering the integrated Tourism Strategy and developing the city's tourism offer. 	X

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						<ul style="list-style-type: none"> Developing a city centre based world class visitor Belfast Story destination hub that complements the current offer and connects to the wider city experience. Delivering a successful market-facing strategy to promote and position Belfast, building commitment for a city brand identity and maximising opportunities for investment, tourism, study and regeneration. <p><u>Assessment of current supply and future demand for student accommodation</u></p> <ul style="list-style-type: none"> A meeting was held on 20 September 2017 between HE, BCC Planning and BCC HMO officers to discuss HMO data. <p>Ulster University Update</p> <ul style="list-style-type: none"> Ulster University sits on CCRF alongside BCC and relevant agencies/organisations/NS Resident Groups. Ulster University met with Prof Paddy Gray and Dr. Ursula McAnulty as part of the consultation for Transitional Holyland Study. Ulster University and Ulster University Student Union (UUSU) assisted with the content for the study's student questionnaire. UUSU disseminated questionnaire to Ulster students. <p>Queen's University Update</p> <ul style="list-style-type: none"> Queen's University has developed two city centre purpose built managed student accommodation developments are due to open in September 2018, providing 1,237 bed spaces (1,2,3,4,& 5 bed units), with an investment of £70m, bringing the total number of bed spaces at Queen's to 3,484. Community Engagement met with Professor Paddy Gray and Dr Ursula McAnulty to support the Transition Study. 			X
4	Explore and develop appropriate legislative changes to address antisocial behaviour in WUA	<ul style="list-style-type: none"> Work with partners to complete a review of effectiveness of legislation/bye-laws relevant to addressing ASB Consider and consult on outcome of review Council consideration of potential changes to bye-laws (subject to outcome of review) Central Government consideration of potential changes to primary legislation (subject to outcome of review) 	PCSP	PCSP	Medium term	<p>PCSP Update</p> <ul style="list-style-type: none"> In progress. Initial committee engagement on findings expected early 2018. 		X	
B	Restoring Integrity (physical) of the WUA								
1	Physical and environmental improvements.	<ul style="list-style-type: none"> Graffiti removal and reimagining Small scale community-led environmental improvements e.g. Horsey Hill 	BCC	BCC/NUS/LANI/PACT/DPCSP/HEI's/NIHE/PB	Short term	<p>Belfast City Council Update</p> <p><u>Graffiti Removal and Re-imaging</u></p>			X

	Areas of Work	Potential Projects	Lead Organisation	Responsibility	Timescale – Short (<1 year)/ Medium (1-3 years)/ Long term (>3 Years) /Ongoing	Project Progress Update	RAG Status* (Please Tick Appropriately)
		<ul style="list-style-type: none"> LIF – physical improvements and tree planting in the Holyland South Belfast Circular Economy Project 				<ul style="list-style-type: none"> PBNI graffiti removal bus, when available, is working across the city to remove non contentious graffiti. The graffiti bus has undertaken graffiti removal in the Holylands on a number of occasions. <p><u>LIF – physical improvements and tree planting in Holyland</u></p> <ul style="list-style-type: none"> Belfast City Council is liaising with DfI in relation to future ownership / management and maintenance of the proposed scheme. <p><u>South Belfast Circular Economy Project</u></p> <ul style="list-style-type: none"> Project business case being developed. <p><u>PCSP Update</u></p> <ul style="list-style-type: none"> South Belfast DPSCP funds the capacity support in the area to enable community led projects to take place. This has enabled small grants to be secured for the Horsey Hill project and the Spring Gathering 2018. South Belfast DPSCP agreed to fund additional staff hours to support successful delivery of the Horsey Hill project and Spring Gathering 2018. Other PCSP funded interventions are still being finalised but will likely include the deployment of the Alcohol Recovery Centre in the bowling pavilion in Botanic Gardens, possible use of SoS bus, support for street pastors and possibly a fan zone in the park. <p><u>Ulster University Update</u></p> <ul style="list-style-type: none"> Ulster actively works with local residents and through PACT to explore and support initiatives for improvements in the WUA. UUSU participated in WUA environmental Regeneration meetings for initiatives for recycling and upcycling. UUSU volunteers have continued to participate in wild flower alley. <p><u>Queens University Belfast Update</u></p> <ul style="list-style-type: none"> Queens Community Engagement, Volunteer SU and Estates Environmental Team are working with South Belfast Partnership Board to engage students in volunteering initiatives that will contribute to the regeneration of Horsey Hill and the development of a ‘corridor’ linking green spaces in the area. A Community Clean Up was organised in November 2017 as part of University Recycling Week with support from Belfast City Council, and volunteers recruited through VolunteerSU, the University’s Green Impact 	<div style="display: flex; justify-content: space-between; width: 100%;"> <div style="width: 33%; background-color: red;"></div> <div style="width: 33%; background-color: yellow;"></div> <div style="width: 33%; background-color: green;"></div> </div> <div style="display: flex; justify-content: space-between; width: 100%; margin-top: 10px;"> <div style="width: 33%;"></div> <div style="width: 33%; text-align: center;">X</div> <div style="width: 33%;"></div> </div> <div style="display: flex; justify-content: space-between; width: 100%; margin-top: 10px;"> <div style="width: 33%;"></div> <div style="width: 33%; text-align: center;">X</div> <div style="width: 33%;"></div> </div> <div style="display: flex; justify-content: space-between; width: 100%; margin-top: 10px;"> <div style="width: 33%;"></div> <div style="width: 33%;"></div> <div style="width: 33%; text-align: center;">X</div> </div>

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						<p>initiative, and RAG. A further Clean Up is planned for March 2018.</p> <ul style="list-style-type: none"> Financial and volunteering support provided for the Meet the Neighbours and Tree planting events in Wild Flower Alley in October/November. Queen's will support the Council's proposals to improve recycling levels in the University area and continue to raise awareness among students on community living. 	
2	Housing and facilities to attract families and multicultural people to the wider University area.	<ul style="list-style-type: none"> Review the level of facilities Explore housing options and agree an approach with key partners e.g. TBUC Local Development Plan – Housing policies regarding mix and type of housing, community balance, review HMO Policies, protecting family housing, etc. 	DFC / BCC/NIHE	BCC/DFC/NIHE	Long term	<p>Belfast City Council Update</p> <ul style="list-style-type: none"> Report on Preferred Options Paper consultation was published on 26 July 2017 and work is now on-going on drafting detailed policies on the Plan Strategy for publication in early 2018. LDP Plan Strategy will include policies on all areas identified in programme of work. 	
Restoring Integrity (social) of the WUA							
3	Activities/events to attract families and multicultural people to the area.	<ul style="list-style-type: none"> St. Patrick's Day Multicultural Festival Contribute to the cultural strategy for south Belfast 	Chair of PACT/SBPB	Chair of PACT/SBPB	Short term	<p>PCSP Update</p> <ul style="list-style-type: none"> South Belfast DPSCP funds the capacity support in the area to enable community led projects to take place. This has enabled small grants to be secured for the Horsey Hill project and the Spring Gathering 2018. South Belfast DPSCP agreed to fund additional staff hours to support successful delivery of the Horsey Hill project and Spring Gathering 2018. Other PCSP funded interventions are still being finalised but will likely include the deployment of the Alcohol Recovery Centre in the bowling pavilion in Botanic Gardens, possible use of SoS bus, support for street pastors and possibly a fan zone in the park. <p>Queen's University Update</p> <ul style="list-style-type: none"> Queens Theological College will host the St Patrick's Day community event. Opportunities have been developed for undergraduate Theology students to engage with local community groups as part of their degree course. 	
4	Activities/events to build empathy and local relationships to ensure that the area maintains its multicultural status.	<ul style="list-style-type: none"> Explore a community hub in the WUA to develop participation and build local relationships (Possible Peace 4 project) 	Chair of PACT	Chair of PACT	Short term	<p>PCSP Update</p> <ul style="list-style-type: none"> WUA PACT meets on a monthly basis and has explored the potential of formally constituting to progress projects and initiatives. WUA PACT is working to engage women from BME communities to promote and strengthen the multicultural nature of the area. 	

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						<p>Queen's University Update</p> <ul style="list-style-type: none"> Queen's University launched its Social Charter promote its commitment to promoting a positive impact on society locally and nationally. Queen's University is represented on the Executive Board of the South Belfast Roundtable. 	
C Delivery and Enforcement							
1	Effectively manage local licensed premises.	<ul style="list-style-type: none"> Engage with licensed premises owners Training for staff Information resources displayed appropriately Include support visits in operational procedures for key dates 	LPG/BCC	PSNI	Ongoing	<p>PCSP Update</p> <ul style="list-style-type: none"> Licensed premises awareness will form part of Freshers planning and delivery – completed. <p>Belfast City Council Update</p> <ul style="list-style-type: none"> Building Control continues to liaise with licensed premises throughout the city. 	
2	Advance activity planning around key dates.	<ul style="list-style-type: none"> Preventative programme of advice and warning Targeted interventions including controlling parking (to assist clean up) Operational management of key dates Follow up actions 	PSNI/BCC	HEI's/Parking Transport NI	Ongoing	<p>PCSP Update</p> <ul style="list-style-type: none"> Planning underway for Freshers 2017 - completed. SPD initial meeting set for January 2018. 	
3	Ministers to take forward policy on unit pricing of alcohol.		DOJ	DOJ	Medium Term	<p>DoJ Update (DoH leads on this project.)</p> <ul style="list-style-type: none"> The former Health Minister agreed to proceed with Minimum Unit Pricing (MUP). Unfortunately, it was not possible to get the Executive to agree to a consultation on the issue before its fall. The Supreme Court case to the challenge to MUP in Scotland, brought by the Scotch Whiskey Association, was heard on 24th/25th July. Supreme Court Judgement dismissed the appeal and found in favour of the Scottish Government and Minimum Unit Pricing. DoH welcomed this finding as it means that a future Minister can take decisions they see as appropriate, with reasonable grounds, to address market and trade factors which impact on population/public health. 	
4	Explore the commencement of provisions related to dispersal zones and alcohol consumption in designated spaces.	<ul style="list-style-type: none"> Address the difficulties in commencement of provisions in the 2008 Order regarding the confiscation of alcohol in designated spaces and to explore if these provisions would still be fit for purpose 	DOH/DOJ	DOJ/DFC/DOH	Medium term	<p>DoJ Update</p> <ul style="list-style-type: none"> Provisions relating to Dispersal zones and alcohol consumption in designated spaces are being explored as part of the holistic review of ASB legislation. As part of this review, the PSNI and BCC have both provided the DOJ with a paper which sets out a gap analysis on the current legislative provisions for their organisations and preferred options in this regard. In the absence of an Executive, the DOJ are currently exploring alternative opportunities to commence a formal consultation. 	

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D	Communications and Media						
1	Formally establish a joint communications group to take forward projects relating to IAG work.	<ul style="list-style-type: none"> Coordinate joint communications resources for use. Communications strategy for IAG, including WUA, incorporating key campaigns Manage social media on key dates and use the information to inform operations Positively market the family/multicultural nature of the area 	Communication officers group	Communication officers group	Ongoing	<p>This project is currently under review to identify partner organisations roles and responsibilities.</p> <p><u>Ulster University update</u></p> <ul style="list-style-type: none"> Ulster will forward communication protocols when formally agreed and approved (internally). <p><u>Queen's University Update</u></p> <ul style="list-style-type: none"> Queens Community Engagement and Marketing and Communications team will meet in January 2018 to develop the University's communications position and agree a representative for the communications group. 	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="width: 20px; height: 20px; background-color: red;"></div> <div style="width: 20px; height: 20px; background-color: yellow;"></div> <div style="width: 20px; height: 20px; background-color: green;"></div> </div> <p style="text-align: center; margin: 0;">X</p>

Rag Status*	
Red	"Major concern - escalate to the next level" Slippage greater than 10% of remaining time or budget, or quality severely compromised. Corrective action not in place, or not effective. Unlikely to deliver on time to budget or quality requirements.
Amber	AMBER "Minor concern – being actively managed" Slippage less than 10% of remaining time or budget, or quality impact is minor. Remedial plan in place.
Green	"Normal level of attention" No material slippage. No additional attention needed.

